



More than 1500 clients are realizing the following benefits:

- ✓ Fast implementation and roll-out
- ✓ Increased productivity
- ✓ Rapid invoicing
- ✓ Increased service quality
- ✓ Reduced service costs
- ✓ Streamlined workflow
- ✓ Increased customer satisfaction
- ✓ Better documentation
- ✓ Minimal paperwork
- ✓ Outstanding usability

ePocket Handyman

Mobile field service solution integrated with Microsoft Dynamics Navision

Mobile solutions that streamlines field operations has become a competitive advantage. Handyman has more than 18 000 users of Europe's leading mobile field service system for service organizations.

Handyman is integrated with all leading accounting systems and standard integrations with Microsoft Dynamics Navision and Axapta.

Productivity

Improved invoicing, more productive hours per service technicians and less driving leads to increased productivity. All information is recorded where it occurs, to avoid double entries.

Mobilitet

Receive work order out on the road and avoid extra trips to the office, wholesaler, or warehouse. Document the job you've done when you are at destination, so you can go straight to the next job.

More info:

www.epockethandyman.com

Export of basic data from Microsoft Dynamics Navision to Handyman

- ✓ Resources
- ✓ Wholesaler with items
- ✓ Locations with content
- ✓ Salary codes
- ✓ Customers

Export of orders (sales, service – or project) orders from Microsoft Dynamics Navision to Handyman

- ✓ Customer and worksite
- ✓ Order description
- ✓ Hours and cost
- ✓ Items

Import of orders from Handyman to Microsoft Dynamics Navision

- ✓ Customer and worksite
- ✓ Order description
- ✓ Hours and cost
- ✓ Items
- ✓ Checklists
- ✓ Documents

ePocket Handyman

Integration with Microsoft Dynamics Navision

- ✓ File based data exchange between Handyman and Microsoft Dynamics Navision
- ✓ Integrated with sales, service – and project orders in Microsoft Dynamics Navision
- ✓ Basic data are exported from Microsoft Dynamics Navision to Handyman
- ✓ The integration objects can be modified

Export from Microsoft Dynamics Navision to ePocket Handyman can be made directly from standard tables or from our own tables provided by ePocket Solutions.

All data imported into Dynamics Navision is stored in separate tables developed by ePocket Solutions before they are moved further into the Dynamics Navision.

The integration is developed in Microsoft Dynamics Navision 5.0 SP1, but can be used in 4.0 and 2009. The integration is multi-client compatible.

ePocket Solutions delivers licensed integration objects.

More info:

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