



## AR Collection System for Microsoft Dynamics NAV (Navision)

The Collection System for Microsoft Dynamics NAV (Navision) from Relay Consulting offers anyone that has Accounts Receivable a way to track collection activity for your AR. With this system, collection agents can be assigned certain customers or work as a team. Then can view their Collections Dashboard to see current aging of outstanding AR, with indication of what clients have Past Due Invoices.

As the collection agent uses the dashboard, all they have to do is drill into the past due for a customer, to begin the collection process. From there, on the Commitment Entry form, the agent will contact the customer, and from ONE SCREEN be able to print/fax/email any invoice/credit memo or statement directly to the customer. They can also drill into the invoice or credit memo to see the actual document online.

Agent can then record the commitment of payment from the customer, or any dispute of invoice. Optionally, dispute of invoices are automatically emailed back to the salesperson or customer service to indicate there is a dispute, thus helping to close the loop to try to resolve issues on invoices. This allows you to see your Committed AR Aging, for a much more accurate Cash Flow Analysis. Once an invoice is committed or disputed, it is removed from the Collection Dashboard until the commitment date is reached (Commitment Aging Option). Each customer contact is automatically recorded in customer notes log, including date/time and length of contact, for easy performance analysis of your collection department. (See back for additional features.)

Contact Relay Consulting today and have one of our sales representatives answer any questions or schedule your install. Also, check out our website to view our full listing of Add-on products for Microsoft Dynamics NAV (Navision)...

No.	Name	Collection Agent	AR Balance Due	Disputed Balance	C B PAST DUE	05/26/08	06/01/08	06/08/08	06/15/08	06/22/08	06/29/08
C00020	#1 Cochran Mega Center	AKIEBACH	1,680.00	0.00	1,680						
C00030	Jay Hatfield Chevrolet ...	SWIMER	0.00	0.00							
C00040	Frank Fletcher Toyota/...	SWIMER	0.00	0.00							
C00050	A-1 Toyota/Scion	AKIEBACH									
C00060	Abernathy Chevrolet-O...	JPETERSON									
C00070	Access Chevrolet	ECAMPBELL									
C00080	Action Chevrolet Chrysler	AKIEBACH									
C00090	Action Glass	AKIEBACH									
C00100	Action GM	AKIEBACH									
C00110	Action Toyota/Scion	SWIMER									
C00120	Adams Motor Co GM Svc	SWIMER									
C00130	Al Serra Chevrolet Hum...	SWIMER									
C00140	Geweke Dodge	JPETERSON									
C00150	Alderson Cadillac	ECAMPBELL									
C00160	Alderson Lexus	ECAMPBELL									
C00170	Alexander Chevrolet	SWIMER									
C00180	Alexander Family Ponti...	AKIEBACH									
C00190	Alexander Toyota	JPETERSON									
C00200	Noruse Interstate Auto...	JPETERSON									
C00210	All American Chevrolet ...	ECAMPBELL									
C00220	All American Chevy of ...	ECAMPBELL									
C00230	All American Chevrolet ...	ECAMPBELL									
C00240	All American Chrysler J...	ECAMPBELL									
C00250	All American Chrysler D...	ECAMPBELL									
C00260	All American Dodge of ...	ECAMPBELL									
C00270	Allen Christian Buick Olds	SWIMER									
C00280	Amistad Motors	ECAMPBELL									
C00290	Anchor Pontiac Buick GMC	JPETERSON									
C00300	Lithia Anchorage Hyundai	JPETERSON									
C00310	Morris Cadillac Saab	SWIMER									
C00320	Anderson of Hunt Valley	JPETERSON									
C00330	Car Max	SWIMER									
C00340	Andrew Toyota/Scion	SWIMER									
C00350	Annie Rae Chevrolet Inc	SWIMER									
C00360	Upstate Automotive	JPETERSON									
C00370	Arnold Palmer Motors Inc	AKIEBACH									

**Contact Info**

No. : C00020

Name : #1 Cochran Mega Center

Phone No. : 412-373-3333

Email :

Balance : 1,680.00

Past Due : 1,680.00

Show All Open Items : ☐

**Call Info**

Notes :

Commit Amount : 0.00

Pay Date :

Start Time : 9:47:13 AM

Stop Time :

Call Time : 0.00

Buttons: Start Session, Stop Session, Apply Commit, Print

Posting Date	Document Type	Document No.	Description	Amount	Remaining Amount	Due Date	Set Commit	Amount of Commit...	Committed to Pay Date	Amount of Dispute	Dispute Reason ...	Commit Date
10/29/07	Invoice	INV97049	Order 5086251	1,195.00	130.00	10/29/07				0.00	CREDIT	01/08
04/25/08	Invoice	INV125260	Order 50110519	300.00	300.00	05/25/08				0.00		
04/25/08	Invoice	INV125554	Order 50110519	1,250.00	1,250.00	05/25/08				0.00		

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List of Features	Collection System from Relay	Standard Navision	Other Add-on Products
Ability to see Customer Aging online	Yes	No	???
Option to assign/track activity for Collection Agents	Yes	No	???
Tracking of AR Balance along with Committed AR	Yes	No	???
Tracking of AR Balance along with Disputed AR	Yes	No	???
Aging of Committed AR rather than AR Balance (“Real Cash Flow”)	Yes	No	???
Tracking of Collection Calls including:	Yes	No	???
Date/Time	Yes	No	???
Collection Agent	Yes	No	???
Length of Call	Yes	No	???
Commitment Date per Document	Yes	No	???
Commitment Amount per Document	Yes	No	???
Disputed Date per Document	Yes	No	???
Disputed Amount per Document	Yes	No	???
Easy emailing of Invoices/Credit Memos/Statements from one screen	Yes	No	???
Easy printing/faxing of Invoices/Credit Memos/Statements from one screen	Yes	No	???
Automatic notification on Disputed Invoices	Yes	No	???
Dispute Reason Codes for classifying/analyzing Issues	Yes	No	???
Collection Summary showing collection performance	Yes	No	???
Works with Microsoft Dynamics NAV (Navision) V3.7, 4.0, and 5.0	Yes	NA	???
100 % Native in Dynamics NAV (C/AL)	Yes	NA	???