AR Collection System for
Microsoft Dynamics NAV (Navision)

The Collection System for Microsoft Dynamics NAV (Navision) from Relay Consulting offers anyone that has Accounts Receivable a way to track collection activity for your AR. With this system, collection agents can be assigned certain customers or work as a team. Then can view their Collections Dashboard to see current aging of outstanding AR, with indication of what clients have Past Due Invoices.

As the collection agent uses the dashboard, all they have to do is drill into the past due for a customer, to begin the collection process. From there, on the Commitment Entry form, the agent will contact the customer, and from ONE SCREEN be able to print/fax/email any invoice/credit memo or statement directly to the customer. They can also drill into the invoice or credit memo to see the actual document online.

Agent can then record the commitment of payment from the customer, or any dispute of invoice. Optionally, dispute of invoices are automatically emailed back to the salesperson or customer service to indicate there is a dispute, thus helping to close the loop to try to resolve issues on invoices. This allows you to see your Committed AR Aging, for a much more accurate Cash Flow Analysis. Once an invoice is committed or disputed, it is removed from the Collection Dashboard until the commitment date is reached (Commitment Aging Option). Each customer contact is automatically recorded in customer notes log, including date/time and length of contact, for easy performance analysis of your collection department. (See back for additional features.)

Contact Relay Consulting today and have one of our sales representatives answer any questions or schedule your install. Also, check out our website to view our full listing of Add-on products for Microsoft Dynamics NAV (Navision)...

List of Features	Collection System from Relay	Standard Navision	Other Add-on Products
Ability to see Customer Aging online	Yes	No	???
Option to assign/track activity for Collection Agents	Yes	No	???
Tracking of AR Balance along with Committed AR	Yes	No	???
Tracking of AR Balance along with Disputed AR	Yes	No	???
Aging of Committed AR rather than AR Balance ("Real Cash Flow")	Yes	No	???
Tracking of Collection Calls including:	Yes	No	???
Date/Time	Yes	No	???
Collection Agent	Yes	No	???
Length of Call	Yes	No	???
Commitment Date per Document	Yes	No	???
Commitment Amount per Document	Yes	No	???
Disputed Date per Document	Yes	No	???
Disputed Amount per Document	Yes	No	???
Easy emailing of Invoices/Credit Memos/Statements from one screen	Yes	No	???
Easy printing/faxing of Invoices/Credit Memos/Statements from one screen	Yes	No	???
Automatic notification on Disputed Invoices	Yes	No	???
Dispute Reason Codes for classifying/analyzing Issues	Yes	No	???
Collection Summary showing collection performance	Yes	No	???
Works with Microsoft Dynamics NAV (Navision) V3.7, 4.0, and 5.0	Yes	NA	???
100 % Native in Dynamics NAV (C/AL)	Yes	NA	???